



ANNUAL REPORT 2023





A MESSAGE FROM THE BOARD PRESIDENT:

You see it in the growing consumer base.

You see it in our patient survey results.

You also see it in our funding mix, which shows that almost twenty percent of our funds come from grants and donations, proof that others understand and support the value of what we do.

It's a fact that more than forty percent of our consumers live at one hundred percent of poverty level or below.

Wabash Valley Health Center serves the souls in our community who need us most.

We do it with excellence that is evident every day.

It's evident on these pages.

We promise to strive for that excellence every day as we look to the future.

We made a commitment to this community, this neighborhood, when we chose to add onto our existing structure rather than branch out elsewhere.

We are constantly seeking new ways to support the community we've been a part of for more than twenty years.

Please consider joining us as we look for new ways to support the community around us.

Thank you for taking time to review this report.

If you have questions, please ask us.

We are excited and proud to answer them.

When you look up "excellent" in a thesaurus, you find a list of synonyms.

It includes words that add nuance to its meaning.

Words like high-grade, which suggests a comparison with similar things.

Or accomplished, which suggests that the performance of the excellent group is experienced and far above the average among others.

Or wonderful, which implies a certain awe felt while observing those displaying excellence.

Splendid carries that same implication.

Hand-picked, which suggests that the group displaying excellence has been selected and tested.

They all apply to Wabash Valley Health Center.

As you read this annual report, you'll see any number of implications that define the word.

You see it in the accomplishment of performance measures that support the health and wellness of our consumers.

You see it in the outreach efforts our staff makes to bring the clinic to our consumers.

— **Peter Ciancone**
Board President

COMMUNITY ENGAGEMENT

WE LIVE



We participated in WE LIVE hosted by Hamilton Center at Herz-Rose Park. This event provided resources to children and families in the Ryves neighborhood area.

UNITED WAY ANNUAL MEETING



Attended United Way's Annual Meeting to celebrate with community partners their accomplishments from the past year.

COMMUNITY HEALTH & WELLNESS FAIR



Joined community partners at Ivy Tech to provide health education and resources in support of living a healthier lifestyle.

FARRINGTON GROVE ELEMENTARY PARENT MEETING



The annual parent meeting connects families with community resources.

TERRE HAUTE FIRE DEPARTMENT CHILI COOKOFF

Proceeds from the Chili Cookoff provide funds for the annual Christmas toy drive and local soup kitchens.



TERRE HAUTE HOUSING AUTHORITY HUD STRONG FAMILIES EVENT



This community resource fair supports HUD families in the Margaret Avenue housing community.

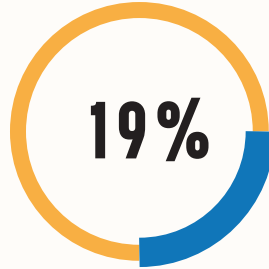
FUNDING SOURCES



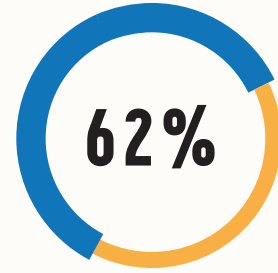
(7/1/22 - 6/30/23)



**HRSA
FEDERAL FUNDING**



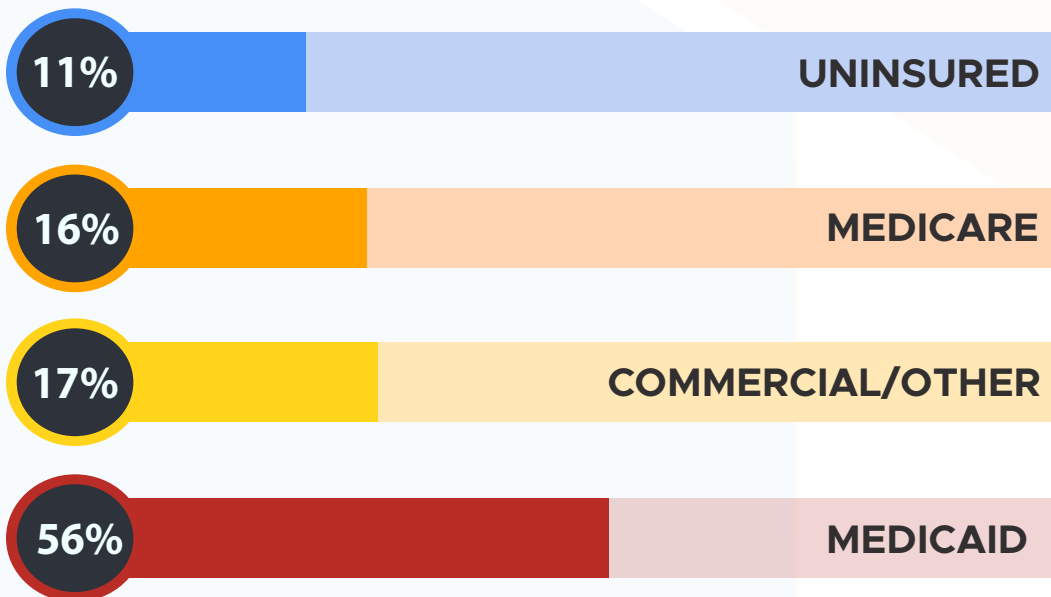
GRANTS & CONTRIBUTIONS



**PROGRAM SERVICE
REVENUE**

WVHC secured \$1,207,151 in grants and contributions that provide critical funding to help us serve those who are living without access to comprehensive healthcare and who are challenged by the barrier of affordability.

PAYER MIX



WVHC offers health insurance enrollment assistance at no cost. Our navigators helped complete 651 health insurance applications in 2022.

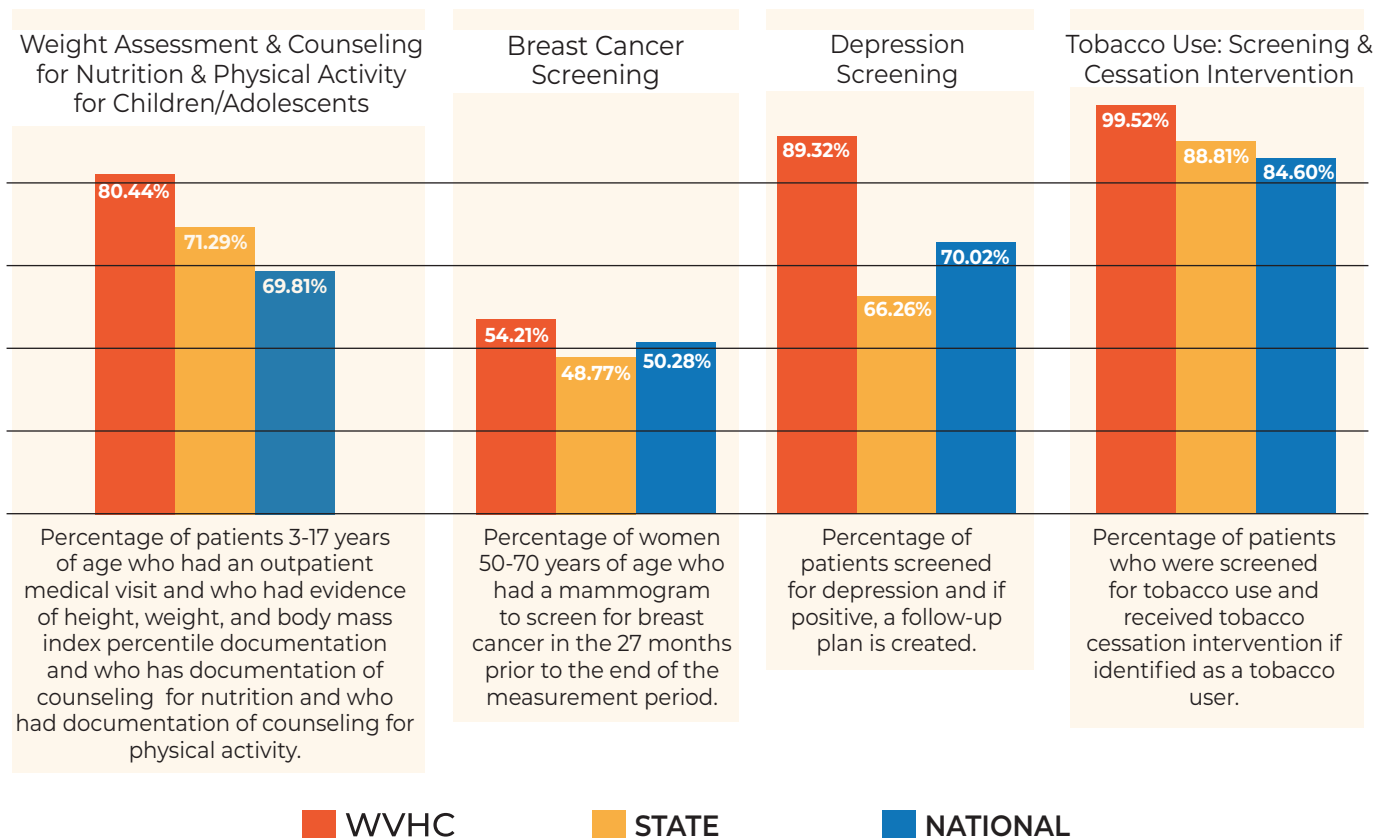
ACHIEVING EXCEPTIONAL RESULTS



WVHC ranked higher in both state and national averages in 8 of the performance measures when compared to other Federally Qualified Health Centers.

- Early Entry into Prenatal Care: Low Birth Weight
- Weight Assessment and Counseling for Children and Adolescents
- Body Mass Index Screening and Follow-Up Plan
- Tobacco Use: Screening and Cessation Intervention
- Screening for Depression and Follow-up Plan
- Breast Cancer Screening
- Dental Sealants for Children Between 6-9 years
- Ischemic Vascular Disease: Use of Aspirin or Another Antiplatelet

EXCEPTIONAL PERFORMANCE MEASURES



SOURCE: HRSA 2022 HEALTH PROGRAM GRANTEE DATA

ACHIEVEMENTS

Since 2017, Wabash Valley Health Center has been Awarded recognition by the National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) program. The PCMH Standards emphasize the use of systematic, patient-centered, coordinated care that supports access, communication, and patient involvement.



FOOD PRESCRIPTION FOR BETTER HEALTH RECEIVED A GRANT FROM THE INDIANA DEPARTMENT OF HEALTH TO EXPAND PARTICIPANT ACCESS TO THIS PROGRAM.

AWARDED 3-YEAR SERVICE AREA COMPETITION GRANT FOR FEDERAL FINANCIAL ASSISTANCE TO CONTINUE PRIMARY HEALTH CARE SERVICES.

99.6% OF SURVEYED PATIENTS WOULD RECOMMEND WABASH VALLEY HEALTH CENTER TO A FRIEND OR FAMILY MEMBER.

PATIENT SURVEY COMMENTS

"Everyone is very kind and helpful. I feel very comfortable and safe to get the help I need here."

"Wabash Valley Health Center (WVHC) helped me when others barely gave basic treatment due to my lack of insurance. WVHC really did provide life-saving services."

"Staff is very patient with me and answers all my questions."

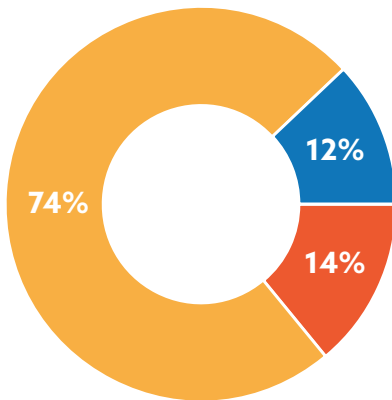
"I love it here! Everyone takes care of me and treats me really well."

"I am very grateful for this health center."

"Exceptional care. Very attentive and understanding."

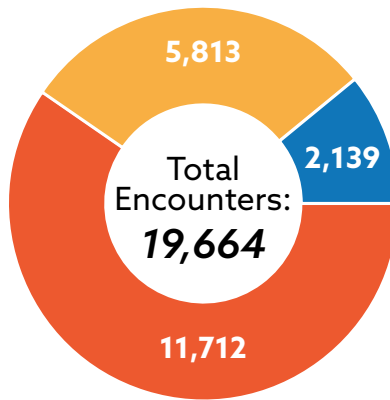
PATIENT DEMOGRAPHICS

Patient Age



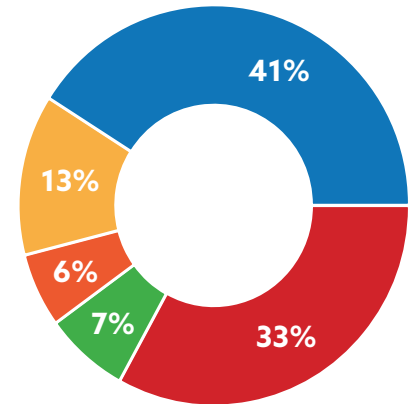
- Children (0-17)
- Adults (18-64)
- Seniors (65+)

Patient Visits by Service Type



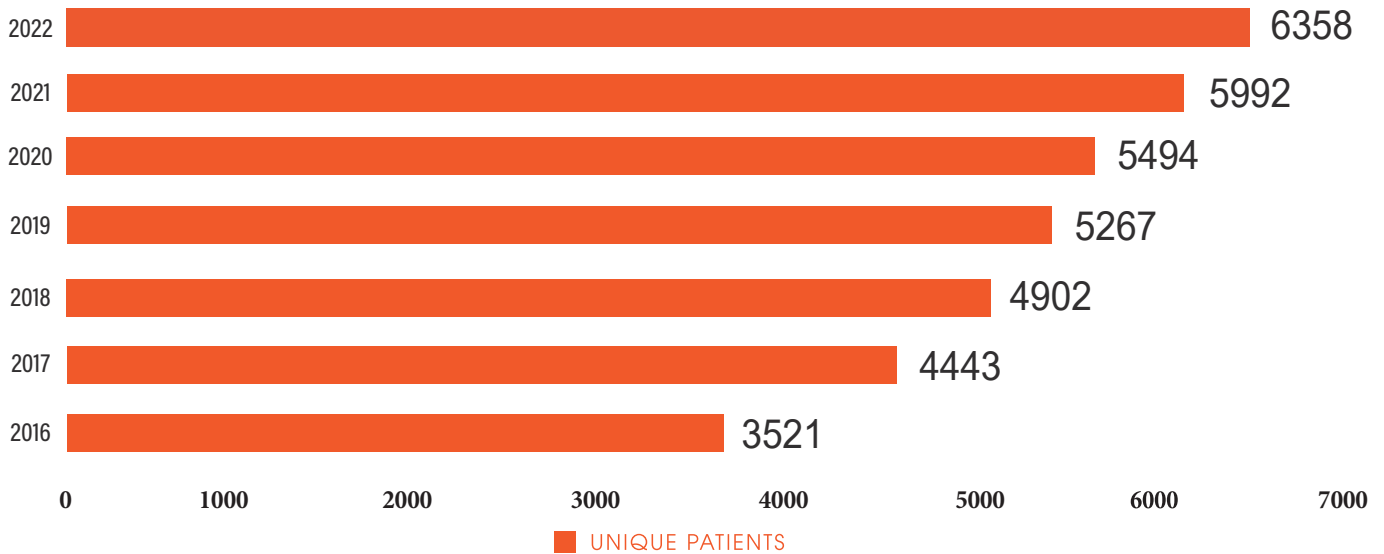
- Behavioral Health
- Dental
- Medical

Patient Income as Percent of Poverty Level



- 100% & Below
- 101%-150%
- 151%-200%
- Over 200%
- Unknown

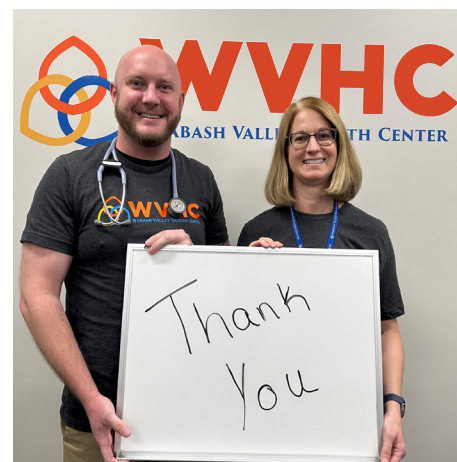
UNIQUE PATIENTS SERVED



Unique Patient: an individual who has at least one countable visit in one or more service categories during the calendar year.

APPRECIATION

THANK YOU to our individual donors and community partners. Your support helps remove financial barriers and ensure access to quality and affordable health services.



BOARD OF DIRECTORS

(AS OF JUNE 30, 2023)

PASSIONATE ABOUT MAKING A DIFFERENCE

The Wabash Valley Health Center Board of Directors
consists of volunteer community members

EXECUTIVE COMMITTEE

Peter Ciancone
President

Chris Newlin
Vice President

Bob Rhodes
Treasurer

Tina Elliott
Secretary

BOARD MEMBERS

Julia Baesler

Gary Broyles

Mike Eldred

Bobby Moore

Tammy Pupilli

CLINICAL PROVIDERS

Jessy Woods, MD
*Internist & Pediatrician
(Chief Medical Officer)*

Isaiah Jernberg, DDS
*Dentist
(Dental Medical Director)*

Melinda Hendrix, NP
Nurse Practitioner

Renee DuChane, DDS
Dentist

Andrew Mathis, PA
Physician Assistant

Katie Sanders, NP
Nurse Practitioner

Thank you to the following volunteer provider who
graciously donated his time during fiscal year 2023:

David Llewellyn, DDS
Dentist



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wvhc.org

